



BUS TRANSPORTATION

2021-2022 School Year

FAQ for Families

1. What measures does Miller Transportation have in place for safely and securely transporting students?

Miller Transportation provides International CE Series School Route Buses, that are Diesel powered and are equipped with:

- GPS Tracking - The ability to monitor vehicle performance and Driver Operations.
- Two-Way Radio
- Seat belts
- Front Arm Crossing Gate
- HD Camera System - 4 HD Cameras of the interior and exterior of the bus
- No Student Left Behind System
 - This is a post trip inspection alarm system. This system ensures the driver to make sure there are no students left on the bus after the route.

2. Are seat belts required for all passengers?

Yes, seatbelts are required for all passengers.

3. How many students are allowed per seat?

Each bus holds 66 passengers, or 3 per seat.

4. What is Collegiate's expectation for student behavior when riding the bus?

Louisville Collegiate School views bus transportation to and from school as an extension of the school day and thus an opportunity to continue to practice our cornerstones of respect, honor, compassion, and responsibility. As such, bus riders are expected to treat their driver, fellow students, and the vehicle itself with respect. Students are expected to follow the directions of the bus driver at all times, do their part to maintain a high level of safety on the bus, and leave their space clean upon arrival at school/home. Disrespectful behavior of any kind will not be tolerated and will result in disciplinary action and potential loss of bus privileges.

5. What if I decided not to ride the bus that day or only ride it one way? Who do I notify?

Please notify the Division Assistant for your Division with any changes to the student's participation in that day's bus service by noon. Students should plan to be at the bus stop five minutes prior to the stop time in the mornings. The bus will depart as close to the scheduled time as possible to ensure the route remains on schedule.

6. Can a friend ride home occasionally?

We currently do not have the ability to allow non-registered students to ride the bus.

7. What if I need to choose a different bus stop location to go to another parent/grandparent's home?

Parents should notify the Division Assistant for your Division with any changes to the student's participation in that day's bus service by noon.

8. Where do students get on and off the bus at Collegiate each day?

Students will arrive via the Ray Avenue parking lot and enter through the Austin Portico entrance.

9. How can I monitor the location of my child's bus while en route?

1. Log onto: millertransportation.com
2. Go to the boxes under the pictures of buses on the far right green box that says "find my bus."
3. The white box on the left where it says (Contract/Charter ID) please insert the following: 828 and hit search.
4. This will only show the buses during the hours they are scheduled to move students before and after school.

10. If I did not register for the bus service over the summer, can I sign up later?

Yes, please send an email to your Division Assistant if you wish to register for the bus service after the first day of school.

11. Who do I contact if I have an immediate issue?

If you have an immediate issue and need to contact the School, please contact **Janice Jones**, Main Office Assistant, at 502-479-0340. Janice will communicate your message to Miller Transportation. Janice is in the office at 7:15 a.m. each day, and will respond to voice messages at that time.

12. Will the School notify us if there is an immediate issue?

Yes, if there is a significant delay or route interruption, the School will notify you via our emergency text system.

Statement from Miller Transportation:

“Miller Transportation maintains the highest safety rating awarded by the Department of Transportation and the Department of Defense. We undergo annual audits examining areas such as Daily Operations Maintenance, and on-going Driver Education, Testing, and Training.

Our hiring procedures and safety program for both newly hired and tenured drivers. In brief, newly hired drivers spend classroom training and video training with the Safety Department in areas of defensive driving, passenger service and safety, The Smith System, log guidelines, hazardous conditions operation, drug and alcohol awareness, and vehicle knowledge. These classes are then followed up with field training and ride-along checks to enhance the drivers’ ability and professionalism. Tenured drivers are examined randomly as well and retrained as appropriate. Spot checks are especially important to Miller Transportation. We spot check new and experienced drivers alike. A spot check may be performed based on a concern or randomly. Spot checks consist of both anonymously following a bus, ride-a-longs, GPS monitoring and radio communication.”